



Consolidated Technology Services • WA

Service Announcement

February 18, 2015

TO: CTS Customers
FROM: Lance Calisch
Electronic Messaging Service Owner
SUBJECT: WaSERV Upgrade to EV 11.0.1

On March 21, 2015, CTS will upgrade the current WaSERV environment from Enterprise Vault (EV) 10.0.3 to EV 11.0.1. This upgrade will occur on a Saturday to allow customers to download matching Discovery Accelerator (DA) and EV clients prior to the start of the business week.

Technical details about this upgrade are available in [Technical Bulletin 10.6.3.17](#).

For questions or comments, please send an email to the CTS Service Desk (ServiceDesk@cts.wa.gov) or call 360-753-2454.

Additional information regarding this announcement will be provided to impacted customers as needed.